

Dear CSI Member:

This important communication is coming from the Three Member Committee(TMC) appointed by the Bombay High Court (BHC) as per its Order dated 22nd April 2022. TMC was asked by BHC to steer the affairs of CSI until conclusion of elections for which it had set a timeline. Due to conflicting claims on arriving at a list of members eligible to vote, the issue was taken again to BHC. Justice N.J.Jamadar of BHC , through his Order dated 8th March 2023, appointed Justice R.M.Savant, a retired Judge of the High court, to prepare a valid Voters List . Justice R.M.Savant(Retd) held a number of meetings and gave the following directions to TMC after the last meeting held on 17th April, 2023:

1. The Valid Voters List will be prepared based on the database maintained at CSI HQ and the cut off date is **28th February 2023**
2. TMC is to decide on the vendor to be appointed for verification of the members. Justice Savant had given a list of three vendors and TMC has selected one of them - CDSL
3. After the. verification, a voters list will be submitted by the vendor to Justice Savant on 1st July 2023.

TMC has given the mandate to CDSL to communicate to all the members through the e mail id and mobile number available from the membership records and to have the member validate the e mail id and mobile number, through an OTP process.

The process of validation of these two fields in Members' records started on the 30th of May 2023 with a e mail communication from CDSL on the process to be followed. Subsequently, on 1st of June, a brief communication has been sent by CDSL as SMS to those members who had not done the verification of the two fields.

A number of members has already validated the two fields. However, we have also received communication from members who have encountered difficulties due to the following:

1. Non acceptance by the system of the Membership Number: Membership Code is an 8 character field, with the first character being alpha and the rest 7 being digits. Normally, the individual and life members have Capital "I" as the first field. In case your membership number is 2222, 3 leading zeros will be put in. Therefore the membership code will be I0002222. Please. contact your Chapter or the CSI HQ for any further support.

2. Non acceptance of OTP: In the case of e mail id verification, members have complained that the OTP that they receive through e mail is not getting accepted by the system. We have taken it up with CDSL who have carried out further tests. The root cause seems to be the delay in receipt of OTPs. Members have usually succeeded after a few tries. After checking with members, we find that , in some cases, it is taking 4 minutes to get OTP. Due to this long delay, members hit the resend button, complicating this further. While we are working with CDSL to solve the problem of delay in sending OTP, we request you to make a few tries and complete the process. we would like to inform you that both the fields - e mail id and mobile number- have to be validated.

In case there is a change to be made to the two fields in your record maintained at CSI HQ, please e mail your membership code, name, chapter to which you are affiliated, and the change to be made in either or both fields - e mail id and mobile number. Please send this communication to Ms.Sonali Naik at [sonali@csi-india.org](mailto:sonali@csi-india.org). She will attend to it and thereafter you will receive communication from CDSL to validate the field.

This is a very important activity. We need to complete this by the 20th of June 2023. We seek the active involvement of the Office Bearers of Chapters and of the individual members to make this a success.

Sd/-  
N.Anand Rao

Sd/-  
Abraham Koshy.

Sd/-  
S.Mahalingam